

Mapleton Municipal Electric Utility
Phone 881-1351

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APPLICATION FOR SERVICE

A) Name _____
 Service _____
 Billing Address _____
 _____ Date _____, 2 _____
 New Construction: Yes No

I hereby apply for municipal service(s) to be delivered at the service listed above beginning _____, 2 _____ pursuant to conditions of the utility's rules.

Should you wish to designate a person or agency to receive a copy of any notice to disconnect service resulting from nonpayment of a bill or deposit, you MAY do so in the following space:

Name _____
 Address _____

B) _____ ELECTRIC
 Electric Meter No. _____ Start _____

C) Name _____ Acct. No. _____
Last First M.I.
 Address _____ Phone _____
Street Apt. No.

DEPOSIT RECORD

Transaction	Date	Amount	Balance	Explanation

RECEIPT FOR DEPOSIT

A deposit intended to guarantee payment of bills for service is required for each service connection. A new or additional deposit may be subsequently required, upon reasonable notice, in the event the deposit has been refunded or is found to be inadequate or where a customer's credit standing is not satisfactory to the municipality.

Your deposit will be returned if you promptly pay 12 consecutive months, including one month free grace, during a full year beginning on your anniversary date. If the municipality offers interest, interest shall be included. Another person may pay the deposit for you.

Received from _____
 Address _____
 Date _____, 2 _____

Amt. of deposit	

Should you have questions about the deposit or some other aspect of municipal utility service, please call the customer relations representative at the number listed above. A copy of our Tariff (operation rules) is available for inspection at our business office. These rules are subject to change from time to time and are filed with the Iowa State Commerce Commission which exercises regulatory authority over many aspects of municipal utility service not directly related to rates.

The following is a brief summary of some current rules which are of general concern to municipal utility customers:

BILLING INFORMATION

Bills should be paid as soon as possible after receipt to avoid the late payment penalty. Your bill will indicate a "net" amount which you may pay before the delinquent date and a "gross" amount which must be paid after the delinquent date.

A level payment plan which enables you to pay an equal amount each month is available - contact the utility office for more information.

If you are unable to pay your utility bill because of some unusual financial difficulty, it may be possible to enter into an agreement in which a delinquent bill is paid in more manageable installments.

DISCONTINUANCE OF SERVICE FOR NON-PAYMENT

Failure to pay a bill may result in the discontinuance of utility services. Written notice will be given at least 12 calendar days prior to discontinuance of service, together with a copy of "Right and Remedies".